

Operation/Departmental Manager

Course	Qualification	Type	Level	Length
Operation/Departmental Manager	 CMI Level 5 Diploma in Management			24 months



Receive a real qualification
Career progression opportunities

This course is delivered through a combination of workshop sessions and blended learning (online, supported study) and will enable the apprentice to work as an effective as an operations/departmental manager.

Aspects of the role may include:

- Operational and business management principles
- Project management
- Performance management
- Leadership and management techniques
- Relationship management and communications

 **APPRENTICESHIP STANDARD**

An Apprenticeship Standard programme is occupation-focused and concentrates on the relevant knowledge, skills and behaviours required to complete the programme successfully.

PROGRESSION OPPORTUNITIES

- Register as an associate member with the Chartered Management Institute or the Institute of Leadership and Management
- Managers with three or more years management experience can apply for chartered manager status with the CMI
- Progress to the Level 6 Chartered Manager Degree Apprenticeship

ASSESSMENT METHODS

- Work-based observation
- Portfolio of evidence
- Professional discussion
- Expert witness testimonies

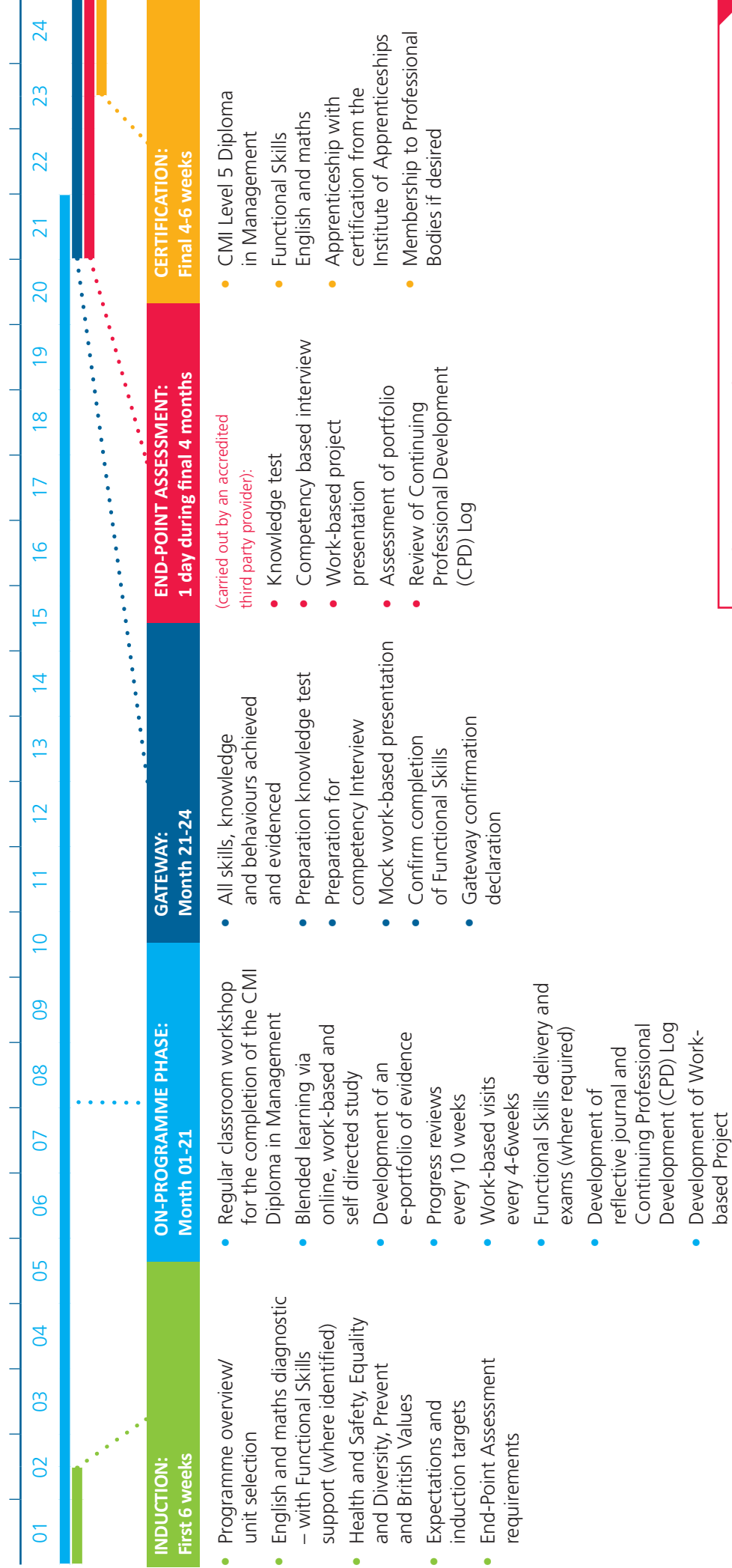
RECOMMENDED END POINT ASSESSMENT (EPA) ORGANISATION

- CMI

ENTRY REQUIREMENTS

- One GCSE at grade A*-C or 9-4 or Level 2 Functional Skills in English and maths
- Apprentices will be expected to be employed in a management role

Programme timeline - Apprenticeship Standard 24 Months



EPA (End Point Assessment). All apprentices must undertake an independent End-point Assessment at the end of the on-programme phase of training, when their employer (supported by the College) is satisfied they have met the Gateway* criteria to undertake the assessment.
End-point Assessments are graded and an apprenticeship certificate is only awarded after the assessment is successfully completed.

* Gateway
 When an apprentice reaches the end of their training, the employer (supported by the College) will make the decision on whether the apprentice is ready to progress towards the End-point Assessment. This process or stage is known as the gateway.